

Scheduler Dashboard & Advanced Route Scheduling Optimization



CDA Software v.10 includes two key features to assist you in maximizing the amount of calls you can run per day. This is done by using our Scheduler Dashboard, with built-in route optimization.

Never before has it been so simple for your route manager to schedule calls with built-in optimization. With the click of a few buttons, 200 calls are routed and assigned to the correct tech automatically. We also have built-in GPS tracking an additional charge so you can see where your technicians are in real-time.

And since you have real route optimization, you can see how an individual technician will run each claim in his territory. You can even rearrange a technician route by merely rearranging the claim right on the screen.

Highlights

- Time window based optimization. Optimizing will take into account the time slot your customer requested.
- One-Click customer notification of next day scheduling for all technician route calls.
- Visual aid to see when jobs are completed on a technician route.
- Visual aid on 2-man jobs. We show you a primary & secondary technician.
- Each route has a full distance traveled, showing both total mileage traveled, and distance between calls traveled.
- Right-click any claim in the scheduler to text either the customer or the technician assigned to that claim.
- GPS Tracking so you can see where your technicians are in real-time (at an additional cost).
- Never schedule and run a call with a missing part. We alert you of missing parts on the schedule.
- Cancellation list. Canceled jobs can be replaced with jobs from the customer cancellation list.

Contact Us Today To Learn More

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Call us: +1-800-451-0137



